



Interfaith Works 2021 Impact Report

Interfaith Works (IW) is a nonsectarian nonprofit serving low-income residents of Montgomery County, MD, where a family of four must earn more than \$80,000/year just to meet basic needs. That challenge has been complicated by the impacts of the COVID-19 pandemic, and the demand for IW's services is increasing.

With the support of over 160 congregations of many faith traditions, our programs build on a "Lift Strategy" approach. We provide residents with individualized support and resources so they can lift themselves out of poverty. IW's focus on clients' entire continuum of care through a case-management model provides long-term solutions to meet their needs. IW's programs fall within the Prevent, Stabilize, and Empower core service areas.



\$15,000+
Saved by Families
Receiving School
Supplies



12,370
Individuals Received
Clothing or
Household Goods



553
Individuals Housed &
Sheltered



147
Job Placements



\$3 Million+
Wages Earned by
Those Who Received
Vocational Services

Preventing Homelessness	Emergency rental and utility shutoff assistance, referrals to essential resources, and access to clothing and household goods
Stabilizing Life	Emergency shelter, permanent housing, and supportive case management
Empowering Success	Employment coaching, career readiness, and job placement



Addressing COVID-19 Challenges

IW Vocational Services Program Supporting Healthcare Workers

Kokouvi, a Togo native with an advanced education, struggled to find employment in the US. He was hampered by language limitations. He came to Interfaith Works for help. Our Vocational Services Program worked with him and directed him to the Pathways to Independent Employment program, a



collaboration with Holy Cross Hospital. Because of his limited English fluency, Holy Cross initially hired Kokouvi on a trial, part-time basis. This inspired Kokouvi to work even harder in his role and at learning English. He thrived, and was offered a full-time position. He was chosen to lead a team responsible for sanitizing the hospital surgical rooms. Amid COVID challenges, Kokouvi continues to advance. He recently accepted a new position at Children's Hospital and is seeking certification to sanitize the hospital's surgical equipment.

Since finding career success through Interfaith Works, Kokouvi now can afford his own apartment. He hopes to bring his wife to the US to join him on his remarkable journey.

Interfaith Works Food Hub Addressing Food Insecurity in Our Community



Over **17,000**
Individuals Served
Including 7,000 children



Over **120,000**
Pounds of Free Food
Distributed

*Data from December 2020 through February 2021

COVID-19 UTILITY & RENTAL ASSISTANCE

Since March 2020, Interfaith Works has provided **\$139,000** in utility assistance and **\$107,000** in rental assistance.



We are indebted to our staff, volunteers, and donors. Your commitment has allowed us to continue serving our most vulnerable neighbors throughout the pandemic.

